

# Enhance your teaching and learning environment Digital Education Support (DES)

Digital Education Support (DES) is ideal for schools looking for continuous guidance and support on how to apply technology in an education setting. DES provides a dedicated helpdesk, inclusive training and a community of interest for those none technical IT challenges in the classroom such as Google Classroom, Microsoft 365 and remote learning; allowing your school to effectively use IT to accelerate its teaching potential.



# Telephone, email & video support

It has never been easier to contact our D.E.S team. Pick up the phone, send an email, use the customer portal or start a live chat and our team will get back to you, often via live video, or by sending recorded training resources.

#### **Skills Audit**

Do you know how your staff are utilising their technology? Which staff need more support? Our in depth skills audit allows training to be tailored to individuals, ensuring specific needs are met.

#### **Online training**

Use the hours to support staff with online training sessions, either as a whole school, or during scheduled sessions. Coupled with the skills audit, and deep analysis into school wide issues, we can be sure that staff fully utilise all the technology available to them.

# **Closed community of interest**

Our community of interest allows staff to collaborate with other schools and other professionals, asking questions, sharing resources and learning new skills from fellow teachers and technology users.

# **Enhanced Teaching & Learning Opportunities**

Having staff with the skills to utilise technology for either teaching and learning both in the classroom and remotely or for better productivity, will mean pupils get enhanced learning opportunities to give them the skills required to succeed in the new digital age.

# Contact us for a free consultation



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